



MAGIC WEEKEND 2016

# SPECTATOR INFORMATION

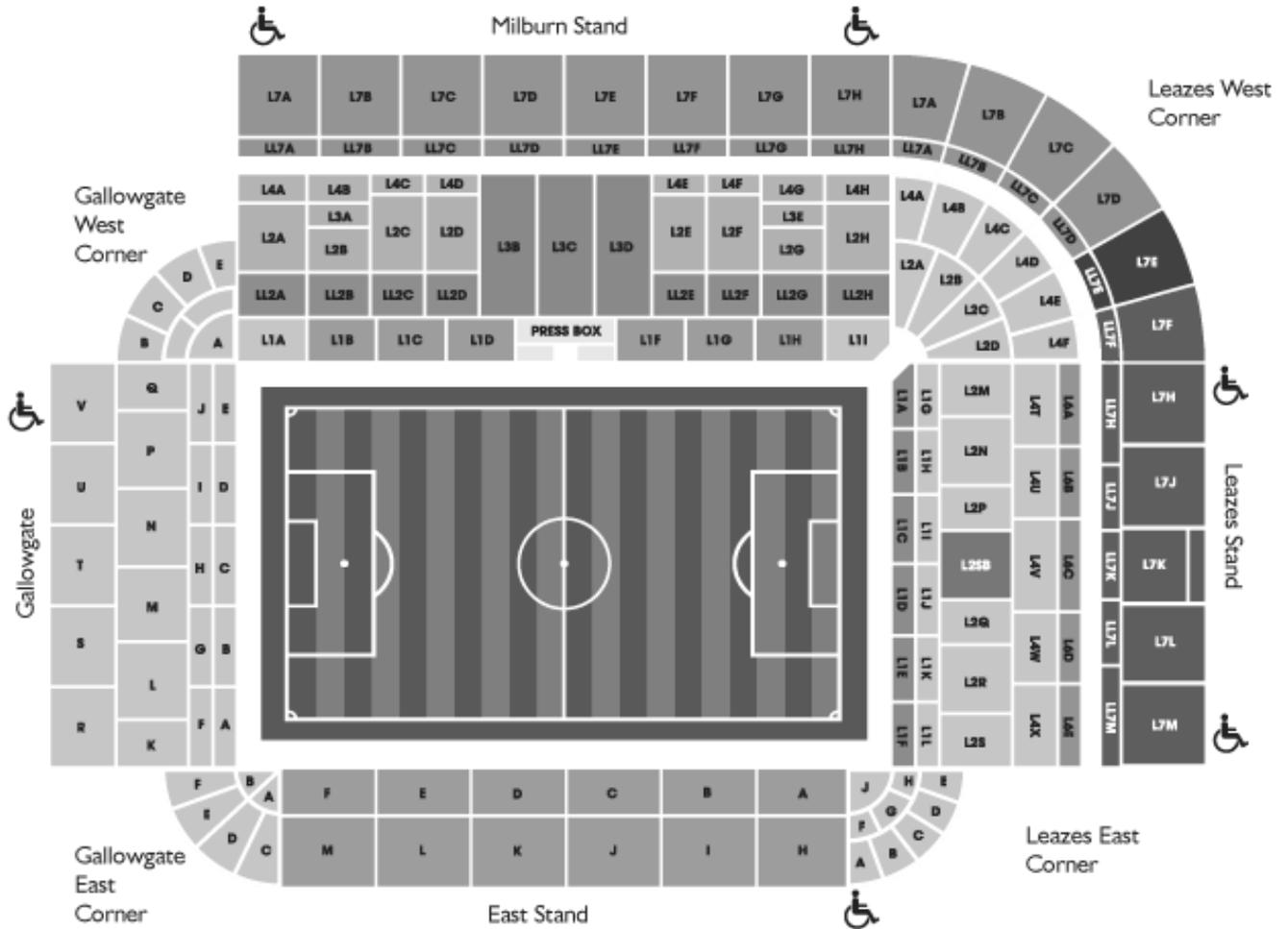
<b>SATURDAY 21<sup>ST</sup> MAY</b>	
SALFORD RED DEVILS v WIDNES VIKINGS	2:30PM
WARRINGTON WOLVES v CASTLEFORD TIGERS	4:45PM
LEEDS RHINOS v WIGAN WARRIORS	7:00PM
<b>SUNDAY 22<sup>ND</sup> MAY</b>	
WAKEFIELD WILDCATS v CATALANS DRAGONS	1:00PM
ST HELENS v HUDDERSFIELD GIANTS	3:15PM
HULL FC v HULL KINGSTON ROVERS	5:30PM

# ABOUT ST. JAMES' PARK

## ADDRESS

St. James' Park  
Newcastle upon Tyne  
NE1 4ST

**OPENED** 1892  
**SURFACE** Natural grass  
**PITCH DIMENSIONS** 115 x 74.4 yards  
**CAPACITY** 52,404 all seated

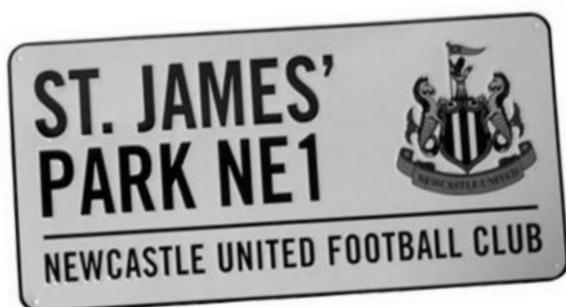


 denotes disabled entrances/exits

Leazes Stand (North)  
East Stand  
Gallowgate Stand (South)  
Milburn Stand (West)

**UNRESERVED SEATING**  
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**UNRESERVED SEATING**  
**RESERVED SEATING**

## HOW TO GET THERE



### ON FOOT

St. James' Park is located to the north west of Newcastle city centre, close to the junction between Gallowgate, St. James' Boulevard and Barrack Road. That's just a 10-minute walk from Newcastle Central Station and around five minutes from Monument Metro Station and the city's major bus stations. You can get your very own tailor-made route at [www.walkit.com](http://www.walkit.com).

### ON YOUR BIKE

Cycling is one of the healthiest ways of getting to the match. With St. James' Park located in the heart of the city, it is within easy reach for thousands of supporters. There are 35 Sheffield stands conveniently located around the stadium for you to park at.

For more information, please visit [www.altoonativetravel.com/on-your-bike](http://www.altoonativetravel.com/on-your-bike) or call Newcastle's city cycling officer on 0191 277 8907 for your very own cycle map.

For the smoothest possible journey, we recommend visiting: [www.altoonativetravel.com](http://www.altoonativetravel.com)

### BY CAR

Parking for the above mentioned vehicles is available on-site in the stadium car parks on a pre-pay basis only. To purchase a pass please contact NUFC on 0191 201 8558. Please note parking is limited, however there are number of public car parks signposted clearly within Newcastle city centre, though be warned – they are likely to be extremely busy during Magic Weekend! Information can be found on the Newcastle Council website.

If you do need to use your car, use the postcode 'NE1 4ST' in your sat-nav to find the stadium.

### BY METRO

Newcastle upon Tyne is served by the Tyne & Wear Metro system; a light rail network with frequent services between Newcastle Airport, Newcastle city centre, the coast, major transport interchanges and destinations south to Wearside. We recommend St. James' Metro station for local coastal destinations including North Shields, while Monument station – a five-minute walk away – is served by both yellow and green line routes towards Newcastle International Airport, South Shields and the coast. To reach St. James' Park from Monument station, walk west on Blakett Street and continue onto Gallowgate. The stadium will become visible on your right. For more information, please visit [www.altoonativetravel.com/by-metro](http://www.altoonativetravel.com/by-metro).

## BY TRAIN

Newcastle Central Station is around a 10-minute walk from St. James' Park. Situated on the East Coast Mainline, it is a principle stop for services between London and Edinburgh/Glasgow. In addition to regional services to Middlesbrough and Carlisle, it also offers direct cross-country routes to and from Leeds, Manchester, Liverpool Birmingham and Bristol. To walk to St. James' Park, cross the road from the station and walk up Pink Lane to your left, passing the Forth Hotel public house. Turn right onto Clayton Street, then left onto Westgate Road. Outside Tilleys Bar, bear right onto Bath Lane and after 200 metres, turn right onto Stowell Street (Chinatown) and continue until the ground becomes visible beyond the Chinatown arch. To plan your train journey, please visit [www.nationalrail.co.uk](http://www.nationalrail.co.uk).

## BY PUBLIC BUS

Newcastle upon Tyne has two major bus stations for local and regional services – Haymarket, for services to and from Northumberland and the North, and Eldon Square, for services to and from County Durham and the South. Both are located on Percy Street, a five-minute walk from St. James' Park. To reach the stadium, walk south west on Percy Street and turn right onto Gallowgate. St. James' Park will become visible on your right. For more information on local bus services, please visit [www.altoonativetravel.com/by-bus](http://www.altoonativetravel.com/by-bus).

Newcastle Coach Station is on St. James' Boulevard and receives National Express coach services, while Megabus operates services from outside Newcastle Central Station. Both offer frequent services from across the UK.

## BY TAXI

There are taxi services available throughout the city, with major taxi ranks located at Newcastle Central Station and transport interchanges. The nearest taxi rank to St. James' Park is situated two-minutes away on foot, opposite the entrance to Chinatown.

## FAN COACHES

### Coaches

From A1 south – Follow signs for City West to B6324 junction, take 3rd exit from roundabout onto Stamfordham Road. Follow A167 City Centre to the Cow Hill junction. Exit and then turn right onto Grandstand Road then follow signs for City Centre. St James Park is on left hand side. Please park as directed on southbound carriageway.

From A69 west – At A1 junction, follow signs for A1 North (Morpeth) then as above.

### Mini Buses

Routes to St James Park, as above. Drop-off only outside Stadium. For longer stay parking, return in same direction to crossroads adjacent to BBC. Turn right onto Hunters Road. Follow for ¼ mile to Claremont Road junction and turn left. Parking will be located on the right hand side.

There is a pay and display HGV and coach park on Ord Street by the Metro Radio Arena. For further information, please contact the Parking Department on 0191 261 4503 or visit the Newcastle Council website for parking in the city.

# TICKETS

## BOX OFFICE OPENING HOURS

For assistance, or if you have problems with your ticket, the Matchday Box Office (Milburn Stand) will be open on both days:

<b>Saturday</b>	11:30am – 7:30pm
<b>Sunday</b>	10am – 6pm

Turnstiles will be open approximately ninety minutes before the kick off of the first game on each day.

## RESERVED AND UNRESERVED SEATING

Please enter the stadium via the turnstile indicated on your ticket. The North (Leazes), East and South (Gallowgate) stands are for tickets with unreserved seating. The main West (Milburn) stand will accommodate supporters with reserved seats.

### RESERVED

Spectators must ensure that they sit in their allocated seat(s). Although there may be adjacent seats that appear to be empty, it is likely that ticket holder hasn't yet arrived or is elsewhere in the stadium.

### UNRESERVED

It is important to note that if an unreserved seat is vacated, it may not be possible to return to the same seat at a later time. Certain seats or blocks within unreserved areas of the stadium bowl may be marked as RESERVED (e.g. close to wheelchair platforms and dug outs) and as such are not available to holders of unreserved seat tickets.

Spectators should ensure that they do not sit in any seat marked reserved if they have purchased a ticket for an unreserved area.

## IDENTIFICATION FOR CONCESSIONS

If a concessionary ticket has been purchased, identification may be requested on entry. Holders of such tickets should ensure that they have appropriate ID with them.

## PASS OUTS

A pass out/return system will be operated on both event days allowing spectators to move freely to and from the stadium bowl – there is no limit on the number of times someone is allowed to pass out and re-enter.

Spectators leaving the stadium bowl with the intention of returning may do so but **MUST** first ensure that they have a hand stamp applied upon initial exit; if there is no evidence of a hand stamp re-entry will not be permitted. Hand stamps will be applied by stadium stewards. Dedicated exit and re-entry gates in each stand will be used to facilitate this operation. Different coloured hand stamps will be used for each level each day.

**It is important that match tickets are not discarded; tickets need to be produced for re-entry if using the pass out system. Re-entry to the stadium bowl will be on production of both a hand stamp and relevant match ticket.**

## PROBLEMS WITH RESERVED SEATING

If the seat you have been allocated is occupied, please contact your nearest steward, who will be happy to assist you.

## DISABLED SUPPORTER ASSISTANCE

St. James' Park has a dedicated liaison officer for disabled supporters.

Accessible parking (for blue badge holders) is available to purchase direct from NUFC – advance application only. To apply for a pass please call 0191 201 8558. Vehicles will not be permitted to park in accessible spaces without an event specific pass – blue badge must also be displayed on arrival. Day passes are £15 per vehicle, weekend passes £20 vehicle.

If you require assistance or if your mobility has been affected since you purchased your ticket, please contact Glenn Patterson on 0191 201 8643 or email [glenn.patterson@nufc.co.uk](mailto:glenn.patterson@nufc.co.uk).

## OTHER INFORMATION

### REFRESHMENTS

A range of hot and cold snacks, soft drinks and alcohol will be available to purchase in all concourse areas. Once purchased within the stadium, alcohol cannot be taken outside into the city.

If you plan to stay close to St. James' Park, the stadium's very own NINE Sports Bar – located next to the club retail store beneath the Gallowgate Stand – offers an excellent choice of food and beverages for all the family, and all at competitive prices.

Please note that no large amount of food can be taken inside the stadium from outside. The amount of food allowed will be at the discretion of Newcastle United staff. Bottles and cans are also not permitted.

If you have specific dietary requirements, please contact the steward at your stadium entry point. Permission may be granted following appropriate checks.

### TOILETS

St. James' Park concourses offer all the conveniences you would expect. Patrons who purchase beverages inside NINE or The Terrace Bar can use respective on-site facilities.

There are disabled toilets in all supporter areas of the stadium which can be opened with a radar key. Please contact your nearest steward for assistance.

### CASH MACHINE

There is a Barclays ATM at St. James' Park, enabling supporters to make cash withdrawals free-of-charge. The ATM is located in the exterior wall of the South West corner between the two entrances to The Terrace bar.

### PLACES TO STAY

As a popular tourist and business destination, Newcastle and its surrounding areas boast an excellent range of places to stay. To plan your trip and for recommendations, please visit <https://rfl.hotelplanner.com/>

### AROUND THE STADIUM

St. James' Park is one of the most centrally-located football stadiums in any major British city, offering all the modern conveniences, food and drink options and vast array of interesting things to see and do that you would expect.

While the Leazes Stand is bordered by the tranquillity of historic Leazes Park, the rest is surrounded by Newcastle upon Tyne's bustling city centre with its world class shopping centres, leisure facilities, museums, monuments, bars and restaurants.

### IF YOU FEEL UNWELL...

There will be a full medical team on duty at St. James' Park including first aid, paramedics and doctors. If you feel unwell at any time, please speak to your nearest steward who will be happy to assist you.

### LUGGAGE/PUSHCHAIRS

We regret to inform you that there are no areas to store luggage and/or pushchairs at St. James' Park during Magic Weekend.

Luggage items larger than A4 size are not allowed into the stadium for security reasons. Appropriate discretion will be used for ladies' handbags, baby changing bags, etc. and will be subject to the standard security checks.

### AUDIO COMMENTARY

Any spectators who require audio commentary, please contact the Customer Service Centre at The RFL on 0844 856 1113, Monday –Friday, 9am-5pm.

## CONTACTS

### TOURIST INFORMATION

#### Newcastle Gateshead Tourist Centre

0191 277 8000

[visitorinfo@ngi.org.uk](mailto:visitorinfo@ngi.org.uk)

8-9 Central Arcade, Newcastle upon Tyne, NE1 5BQ

Nearest Metro: Monument

[www.newcastlegateshead.com](http://www.newcastlegateshead.com)

#### Visit North East England

0870 550 2220

[www.visitnortheastengland.com](http://www.visitnortheastengland.com)

### HEALTHCARE

#### Newcastle Hospitals

0191 233 6161

[www.newcastle-hospitals.org.uk](http://www.newcastle-hospitals.org.uk)

#### Westgate Walk-In Centre

(Non-emergencies)

0191 282 3000

Westgate Road, Newcastle upon Tyne, NE4 6BE

#### Royal Victoria Infirmary (RVI)

(Accident & Emergency)

0191 233 6161

Queen Victoria Road, Newcastle upon Tyne, NE1 4LP

#### The Freeman Hospital

0191 233 6161

High Heaton, Newcastle upon Tyne, NE7 7DN

#### The Dental Hospital

0191 233 6161

Richardson Road, Newcastle upon Tyne, NE2 4AZ